Certificate

TEHNO SISTEM d.o.o.

Ulica 4. Gardijske brigade 54, 23000 Zadar, Croatia

This certificate confirms that the organisation above has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM
is in accordance with the requirements of the international standard
ISO/IEC 20000-1:2018

Scope & Applicability:
The service management system of TEHNO SISTEM d.o.o. supporting the provision of support services to external customers, from the location of Croatia, in accordance with the service catalogue.

Certified locations/organisational units:
Ulica 4. Gardijske brigade 54, 23000 Zadar, Croatia

APMG International
ISO/IEC 20000
CERTIFIED ORGANIZATION

Registration No: SMS4-00104/0

Date of initial issue: 18.12.2025

Valid until: 17.12.2028

Vienna, 18.12.2025

DI (FH) Harald Erkinger CEO
CIS - Certification & Information Security Services GmbH

CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021-1 and is accredited by Accreditation Austria.

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